



## NON-DISCRIMINATION NOTICE TO PATIENTS

**Frontier Dermatology complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.**

**Frontier Dermatology does not exclude people or treat them differently because of age, race, ethnicity, culture/creed, physical or mental disability, socioeconomic status, sex, sexual orientation, or gender identity or expression. Frontier Dermatology does not allow discrimination against a person with a disability who uses a trained guide dog or service animal.**

Frontier Dermatology:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as
  - Qualified sign language interpreter
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact [compliance@silverfallsderm.net](mailto:compliance@silverfallsderm.net).

**If you believe that Frontier Dermatology has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:**

Haley Mansur, Compliance Manager

Mailing Address:

1793 13th ST SE

Salem, OR 97302

Phone: 971-888-7904 or 866-599-3376

Fax: 503-362-8435

Email: [compliance@silverfallsderm.net](mailto:compliance@silverfallsderm.net)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Compliance Committee is available to help you. You can also report compliance concerns safely and anonymously through Safe Hotline.

**Call or Text:**

1-855-622-SAFE

(1-855-662-7233)

**Online:**

SAFEHOTLINE.COM

**Company Code (required):**

0777756263

**You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:**

U.S. Department of Health and Human Services  
200 Independence Avenue,  
SW Room 509F, HHH Building Washington,  
D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.